



FriendlyWall™.com



WARRANTY

1. Finium guarantees Friendlywall panels against manufacturing defects. If, upon opening a box, a panel is defective or fails to meet Finium quality standards, the consumer may return the panel to the nearest retailer for replacement.
2. This product is flammable and its use near an important heating source (such as gas fireplace, solid burning appliances, slow burning stove etc) is not recommended. Please check the latest construction regulations or the nearest fire department in your locality. In most cases, the use of decorative wood walls is forbidden near these heating sources. Please refer to the fireplace installation and safety manual.
3. For installation over concrete walls, wood separators (strapping) are recommended. Direct installation over concrete is not covered by the warranty.
4. Each panel with glue applied on its back or an installed panel is deemed by the manufacturer to have been accepted in good order.
5. An unglued lamination may be glued back together using 100% polyurethane glue or regular carpenter glue.
6. Given the nature of wood, it is possible that Friendlywall panels may exhibit colour variations from one panel to the next or from one production lot to the next. We recommend that you arrange the panels on the wall based on your personal colour preferences. Such variations may not be claimed under warranty
7. In the case of both the Oilé and Hecolo collections, it is important to note that oiled panels must be installed where there is no risk of water splashing.
8. Finium guarantees the conformity of its products when they are installed according to Friendlywall installation instructions and are maintained in an environment where ambient humidity ranges between 35% and 55%. Failure to comply with installation instructions shall void the application of this warranty.

We recommend you view our installation video at : <http://www.finium.ca/documentation/>
Finium cannot be held responsible for products that are installed incorrectly.

FINIUM

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